



WEBSITE TERMS OF USE

(v2 01-02-2021)

IMPORTANT LEGAL NOTICE, PLEASE READ CAREFULLY:

THESE WEBSITE TERMS OF USE GOVERN YOUR ACCESS TO THIS WEBSITE AND YOUR USE OF ANY OF THE SERVICES PROVIDED BY L4A. BY CONTINUING TO ACCESS THIS WEBSITE, YOU ARE CONFIRMING THAT :

- 1. YOU HAVE READ THE TERMS AND CONDITIONS THAT APPEAR IN THIS DOCUMENT;*
- 2. YOU UNDERSTAND THE RIGHTS AND OBLIGATIONS SET OUT IN THIS DOCUMENT;*
- 3. YOU ARE DULY AUTHORISED TO ACT ON BEHALF OF THE LEGAL ENTITY YOU REPRESENT;*
- 4. YOU, AND THE LEGAL ENTITY YOU REPRESENT, AGREE TO BE CONTRACTUALLY BOUND TO THE TERMS AND CONDITIONS THAT APPEAR IN THE LATEST VERSION OF THIS DOCUMENT, AS PUBLISHED ON THIS WEBSITE AT THE TIME OF EACH ACCESS BY YOU; AND*
- 5. YOU GRANT TO L4A THE RIGHTS SET FORTH IN THIS DOCUMENT.*

IF YOU DO NOT ACCEPT THE TERMS AND CONDITIONS THAT APPEAR IN THIS DOCUMENT, YOUR ONLY RIGHT OR REMEDY IS TO DISCONTINUE ACCESSING THE WEBSITE AND/OR MAKING USE OF ANY OF THE SERVICES PROVIDED BY L4A.



TABLE OF CONTENTS

page

1.	definitions	3
2.	other terms that may take the place of these terms of use	4
3.	pin code and/or digital id	4
4.	your selection of each service	5
5.	training.....	5
6.	your material on our website	5
7.	acceptable use of this website	6
8.	personal information	7
9.	fees and debit orders	7
10.	links to and from other websites.....	8
11.	intellectual property rights	8
12.	electronic communications.....	9
13.	software	9
14.	compliance with legislation.....	9
15.	disclaimer and risk	10
16.	limitation of liability	10
17.	choice of law, jurisdiction and costs	11
18.	address where legal proceedings may be instituted	11
19.	invalid, void and unenforceable terms	11
20.	no waiver of rights.....	12
21.	no variation	12
22.	queries.....	12
23.	act information (act no. 25 of 2002)	12



1. **DEFINITIONS**

“**authorisations**” means all licenses, permits, or approvals of whatsoever nature required by you in terms of any regulatory provision to enable you to exercise your rights and fulfill your obligations under these Terms of Use.

“**L4A**”, “**our**”, “**us**”, or “**we**” means:

company name:

reg. number:

website:

L4AFRICA (PTY) LTD

2015/022187/07

www.L4A.co.za

“**L4A staff**” means any of L4A’s directors, employees, agents, contractors and/or consultants, as the case may be.

“**material**” means the content, trademarks, copyrights, data, and other material, including but not limited to, information, files, folders, text, documents, graphics, logos, icons, hyperlinks and designs on our website.

“**regulatory provision**” means, collectively, the prevailing laws, regulations, ordinances, directions, orders, decrees, policy directives and standards of the South African Government and any other competent authority, which in any way affect or apply to you, your access to the website and/or use of the services.

“**services**” means any of the services provided by us via this website; e.g. *information system services* and/or *intermediary services* (as defined in the Electronic Communications and Transactions Act, 2002 (Act No. 25 of 2002)).

“**Terms of Use**” means the contract between you and L4A, as recorded by the terms and conditions set out in this document.

“**transaction**” means an electronic transaction, and includes the provision and/or storage of information.

“**website**” means L4A’s website listed above, as well as any other web pages under the control of L4A (and which may be linked by hyperlink to the home page or each other).



“**You**” and/or “**your**” means you, the person (natural and/or legal) accessing our website and/or making use of the services, and includes the person you represent in any transaction when making use of the services.

2. OTHER TERMS THAT MAY TAKE THE PLACE OF THESE TERMS OF USE

Should any of the terms of these Terms of Use conflict with any of the terms contained in any other written agreement you may have concluded, by means of handwritten signatures, then those terms, to the extent where there is a conflict, contained in the signed agreement shall prevail.

NO TERMS (AND CONDITIONS) CONTAINED ON YOUR PURCHASE ORDER, ORDER ACCEPTANCE FORMS AND/OR INVOICES SHALL APPLY TO, SUPPLEMENT OR SUPERSEDE ANY TERMS OF THESE TERMS OF USE.

3. PIN CODE AND/OR DIGITAL ID

You are and remain responsible for ensuring that you maintain the confidentiality and/or protection from compromise (e.g. lost, stolen, used wrongfully, or used by any other person) of any personal identification number (PIN) and/or digital identity (e.g. digital certificate) that may be issued to you and used, amongst other things, to identify you to the website, and you shall be fully responsible for all activities that occur when the PIN code or digital identity, as the case may be, is used, with or without your knowledge.

UNDER NO CIRCUMSTANCES MAY YOU PERMIT OR OTHERWISE ALLOW ANY OTHER PERSON TO USE YOUR PIN CODE AND/OR DIGITAL IDENTITY. Only you are authorised to use the PIN code and/or digital identity issued to you. The use of your PIN code and/or digital identity by any other person compromises the integrity thereof, and requires such PIN code and/or digital identity to be revoked. FURTHER USE BY YOU OF A COMPROMISED PIN CODE AND/OR DIGITAL IDENTITY IS NOT PERMITTED, and you are required to apply to be re-issued with a new PIN code and/or digital identity.

YOU AGREE TO IMMEDIATELY NOTIFY L4A OF ANY COMPROMISE, OR SUSPECTED COMPROMISE, OF ANY PIN CODE AND/OR DIGITAL IDENTITY, AS THE CASE MAY BE, AND YOU INDEMNIFY US AGAINST ANY LOSS,



DAMAGE, OR INJURY ARISING FROM YOUR FAILURE TO COMPLY HEREWITH.

4. YOUR SELECTION OF EACH SERVICE

IT IS AT ALL TIMES YOUR RESPONSIBILITY TO ENSURE YOUR SELECTION OF EACH SERVICE MADE AVAILABLE FOR USE THROUGH OUR WEBSITE IS UP TO DATE AND IN ACCORDANCE WITH YOUR REQUIREMENTS. YOU AGREE TO INFORM US TIMEOUSLY IN WRITING OF ANY CHANGES IN YOUR REQUIREMENTS AND WHICH SERVICES ARE REQUIRED TO BE ADDED TO OR DELETED FROM YOUR ACCOUNT. FAILURE TO DO SO WILL RENDER YOU LIABLE FOR THE CHARGES FOR SERVICES YOU ARE POTENTIALLY NO LONGER MAKING USE OF.

Certain of the services made available for use through our website may be governed by license terms that establish a separate binding contract with the respective licensor. You agree to indemnify us against any breach of these license terms by you. We give no warranty and make no representation, be it express or implied, as to the quality or fitness for purpose of such services, and any remedy you seek to enforce shall be governed by the license agreement with the licensor.

5. TRAINING

IT IS AT ALL TIMES YOUR RESPONSIBILITY TO ENSURE YOU ARE PROPERLY TRAINED AND THAT YOU REMAIN ARE UP TO DATE ON HOW TO USE EACH SERVICE MADE AVAILABLE FOR USE THROUGH OUR WEBSITE. SOME OF OUR SERVICES ARE COMPLICATED AND WHILST INITIALLY MAY APPEAR EASY TO USE, MISTAKES CAN BE MADE, SOME COSTLY.

6. YOUR MATERIAL ON OUR WEBSITE

In making use of the services offered by us, you may, from time to time, copy, upload, download, or share any material that belongs to you. You retain full ownership of this material, and we don't claim any ownership to it. You do however give us permission to do those things we deem necessary to be able to provide the services, which includes the choices we make to technically administer the services (e.g. backing up and storing data). This permission also extends to



our third party service providers we work with to provide the services (e.g. Afrihost and/or Vaultworks).

While using the services, you are, and at all times remain, solely responsible for:

- (a) your conduct;**
- (b) the content of your material;**
- (c) maintaining and backing up your material;**
- (d) loss or corruption of any of your material;**
- (e) your electronic communications;**
- (f) what you copy, share, upload, download or otherwise use/share with others;**

and you agree to indemnify, defend and hold us harmless against all legal costs, charges, loss or damage which we may sustain as a result of any of the aforesaid for which you are responsible whilst using our services.

7. ACCEPTABLE USE OF THIS WEBSITE

You acknowledge and agree not to misuse our website. **In this regard you may not, without limitation:**

- (a) infringe the intellectual property rights, including copyright, of others;**
- (b) copy, upload, download, or share any material unless you have the lawful right to do so;**
- (c) probe, scan, or test the vulnerability of the website, including any of our other systems and/or networks;**
- (d) breach or otherwise circumvent any security or authentication measures;**



- (e) interfere with or disrupt any user, host, or network, for example by sending a virus, overloading, flooding, spamming, or mail-bombing any part of the services offered;
- (f) plant malware, spyware or otherwise use the services to distribute malware or spyware;
- (g) access or search the services by any means other than our publicly supported interfaces (for example, “scraping”);
- (h) send unsolicited communications, promotions or advertisements, or spam;
- (i) send altered, deceptive or false source-identifying information, including “spoofing” or “phishing”;
- (j) publish anything that is fraudulent, misleading, or infringes another's rights;
- (k) promote or advertise products or services other than your own without appropriate authorisation;
- (l) impersonate or misrepresent your affiliation with any person or entity;
- (m) publish or share materials that is pornographic, obscene or indecent, or that advocate bigotry, religious, racial or ethnic hatred;
- (n) violate any applicable regulatory provision in any way, or to violate the privacy of others, or to defame others.

8. **PERSONAL INFORMATION**

Please note that personal information is covered under the privacy policy on our website.

9. **FEES AND DEBIT ORDERS**

For the services, you agree to pay all applicable fees and charges, free of conditions, set-off, bank exchange, commission or any other deduction to you, and you agree not to defer, adjust or withhold any such payment.



You agree that we at all times have the right to vary our fees and charges as we may deem necessary.

Unless otherwise indicated, all fees and charges communicated to you exclude VAT.

WE RESERVE THE RIGHT TO (i) CHARGE INTEREST AT THE MAXIMUM RATE PERMITTED BY LAW, AND/OR (ii) SUSPEND THE PROVISION OF THE SERVICES, WITHOUT INCURRING ANY LIABILITY, IN THE EVENT THAT YOU, FOR WHATEVER REASON, REFUSE, FAIL AND/OR NEGLECT TO MAKE ANY PAYMENT OF ANY AMOUNT INVOICED BY L4A IN TERMS HEREOF.

Where payment is made by debit order, it is at all times your responsibility to: (i) carefully check and confirm that your debit order details are still correct and that any amounts debited by us from your account are consistent with the amounts reflected in the invoices and statements we have sent you; and (ii) to notify us timeously in writing of any changes required to be made, or inconsistencies that need to be rectified.

10. LINKS TO AND FROM OTHER WEBSITES

Links to third party websites on our website are provided solely as a convenience to you. If you use these, links, you will leave our website and/or our secure environment. We have not reviewed any or all of these third party websites and do not control and are not responsible for any of these websites or their content. Thus, we do not endorse nor make any representations about them, or any information, software or other services or materials found there, nor any results that may be obtained from using them. If you decide to access any of the third party websites, you do so entirely at your own risk. Unless you have received our prior written permission, you shall not establish a hyperlink, frame, metatag, or similar reference, electronically or otherwise, to our website.

11. INTELLECTUAL PROPERTY RIGHTS

At all times, all right, title and interest in and to our materials remains vested in us (i.e. belong to us) and/or our licensors and/or suppliers, as the case may be, and are copyrighted and protected by regulatory provisions. These materials may not be copied, reproduced, modified, published, uploaded, posted to other websites or



otherwise distributed in any way, without our prior written permission. Save as expressly provided for herein, we and/or our licensors and/or our suppliers do not grant any right to you to use or reproduce the materials. All our rights in this regard are and remain reserved.

12. **ELECTRONIC COMMUNICATIONS**

When you make use of any of the services and/or send e-mails to us, you consent to receiving communications, including invoices, from us electronically, and agree that all agreements, notices disclosures, invoices and other communications sent to you by us satisfy any legal requirements including, but not limited to, a requirement that such communications should be “in writing”.

13. **SOFTWARE**

Any software made available on or through our website to you is governed by license terms that establish a binding contract with a licensor. **YOU AGREE TO INDEMNIFY US AGAINST ANY BREACH OF THESE LICENSE TERMS. We give no warranty and make no representation, be it express or implied, as to the quality or fitness for purpose of the use of such software, and any remedy you seek to enforce shall be governed by the license agreement with the licensor.**

14. **COMPLIANCE WITH LEGISLATION**

You shall at your own risk and expense procure all authorisations that you may require to access the website and/or make use of the services. We do not make any representations, nor do we give any warranties or guarantees of any nature whatsoever in relation to any authorisations, including the granting thereof and whether required by us or any other third party.

You agree to comply at all times with all authorisations and regulatory provisions, as well as the terms, standards and requirements prescribed by any regulatory provision or any competent authority which may be applicable from time to time in respect of the services. You agree to indemnify us against any breach of the aforesaid authorisations and regulatory provisions by you.



15. **DISCLAIMER AND RISK**

THE USE OF THIS WEBSITE, THE SERVICES, AND THE CONTENT CONTAINED THEREIN IS PROVIDED “AS IS” AND “AS AVAILABLE” WITH NO WARRANTIES WHATSOEVER. WE DO NOT, EITHER EXPRESSLY OR IMPLIEDLY, MAKE ANY WARRANTIES, CLAIMS OR REPRESENTATIONS WITH RESPECT TO YOUR USE OF OUR WEBSITE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF QUALITY, PERFORMANCE, NON-INFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR USE OR A PARTICULAR PURPOSE. WE FURTHER DO NOT REPRESENT OR WARRANT THAT THE WEBSITE WILL ALWAYS BE AVAILABLE, ACCESSIBLE, UNINTERRUPTED, TIMELY, ACCURATE, COMPLETE AND ERROR-FREE NOR DO WE WARRANT ANY CONNECTION TO OR TRANSMISSION FROM THE INTERNET.

YOU ACKNOWLEDGE AND AGREE THAT THE ENTIRE RISK ARISING OUT YOUR USE OF OUR WEBSITE AND SERVICES REMAINS WITH YOU, TO THE MAXIMUM EXTENT PERMITTED BY LAW.

16. **LIMITATION OF LIABILITY**

YOU ACKNOWLEDGE AND AGREE THAT WE, OUR LICENSORS, OUR SUPPLIERS AND THE L4A STAFF WILL HAVE NO LIABILITY IN CONNECTION WITH OR ARISING FROM YOUR USE OF OUR WEBSITE OR THE SERVICES, AS SET FORTH BELOW.

UNDER NO CIRCUMSTANCES ARE WE, OUR LICENSORS, OUR SUPPLIERS AND THE L4A STAFF LIABLE, WHETHER IN CONTRACT, WARRANTY, DELICT, VICARIOUS LIABILITY OR ANY OTHER FORM OF LIABILITY WHATSOEVER, FOR ANY GENERAL, DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION ANY LOSS OF PROFITS, LOSS OF DATA, INTERRUPTION, COMPUTER FAILURE OR PECUNIARY LOSS) ARISING OUT OF YOUR USE OR INABILITY TO USE OUR WEBSITE AND/OR THE SERVICES, EVEN IF WE, OUR LICENSORS, OUR SUPPLIERS, AND THE L4A STAFF HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.



YOUR ONLY RIGHT OR REMEDY WITH RESPECT TO ANY PROBLEMS, DISSATISFACTION OR OTHER GRIEVANCE WITH OUR WEBSITE AND/OR THE SERVICES IS TO DISCONTINUE YOUR USE THEREOF.

17. CHOICE OF LAW, JURISDICTION AND COSTS

These Terms of Use are governed by and construed in accordance with the laws of the Republic of South Africa. Any legal proceedings arising out of or relating to these Terms of Use will be subject to the jurisdiction of the South African courts.

IN THE EVENT WE NEED TO INSTRUCT ATTORNEYS TO PROTECT OR ENFORCE ANY OF OUR RIGHTS AGAINST YOU IN TERMS OF THESE TERMS OF USE, AND SHOULD WE BE AWARDED COSTS BY AN ARBITRATOR OR COURT, YOU AGREE YOU ARE RESPONSIBLE FOR AND UNDERTAKE TO REIMBURSE US SUCH COSTS ON AN “ATTORNEY-AND-OWN-CLIENT” BASIS, AS PER THE MANDATE BETWEEN US AND OUR ATTORNEYS.

18. ADDRESS WHERE LEGAL PROCEEDINGS MAY BE INSTITUTED

We choose the following address and email at where we will accept service of court papers, among other documents (i.e. our chosen *domicilium citandi et executandi*) at the physical address set out in paragraph 23 (ECT Act Information) below:

We may change the above details by updating these Terms of Use from time to time. Please ensure you use the address and email that appear in the version of these Terms of Use published on the website at the time you intend to serve court papers or other documents.

19. INVALID, VOID AND UNENFORCEABLE TERMS

Should any term herein be deemed invalid, void or unenforceable either in its entirety or in a particular application, such shall be severable, whilst the remainder of these Terms of Use shall nonetheless remain in full force and effect.



20. NO WAIVER OF RIGHTS

Any failure or delay by us at any time to require performance of any of the terms hereof shall in no manner or time be construed as a waiver by us of our rights, nor shall such affect our rights at a later time to enforce the same.

21. NO VARIATION

No alteration, variation, or consensual cancellation of these Terms of Use, including this clause 21, shall be of any force or effect, unless it is recorded in writing and signed (as defined further on) by both you and L4A; "signed" referring to either a hand-written signature, or an "*advanced electronic signature*" as defined in the Electronic Communications and Transactions Act, 2002 (Act No. 25 of 2002).

22. QUERIES

Any queries regarding these Terms of Use may be directed to us using the contact details paragraph 23 (ECT Act Information) below.

23. ECT ACT INFORMATION (ACT NO. 25 OF 2002)

Company Name: L4Africa (Pty) Ltd
Registration Number: 2015/022187/07
Directors: R.M. Abdool K.C. Christianson
Head Office: 146 Kenneth Kaunda Road (Previously Northway),
Durban North, Durban 4051, South Africa
Postal address: P.O. Box 20178, Durban North 4016, South Africa
Tel: +27 31 563 3121
E-mail: info@L4A.co.za
